

DynaVox T10/T15 User's Guide



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Introduction

The DynaVox® T10 and T15 are an integrated hardware and software solution for AAC, which feature the DynaVox Compass™ communication software.

This **User's Guide** provides an overview of the basic operation of your T10 and T15 Android 4.0.4 tablets. It points out key hardware features and describes the most frequently-used features and functions of your device.

Resources

This **User's Guide** is only a brief, introductory reference for your DynaVox device. Many other resources are available.



REFERENCE

On your device, open the *Settings* menu. Then select **Help**. A menu will open with links to myDynaVox.com to access documentation, the **Compass User's Guide**, Help Videos, and the Knowledgebase.

myDynaVox

myDynaVox.com is your personal online storage and administration website that you can use to manage your device and the Compass software running on it. It is available to you from anywhere via the web.

Go to www.myDynaVox.com to register for an account and register your device.

Your myDynaVox account integrates you with a community of clinicians, technical experts, and your peers and provides you with a responsive community of help and support.

The myDynaVox Community offers a large and steadily increasing library of over 250 Knowledgebase articles that cover all aspects of the T10 and T15 devices and the Compass software.

Additional Documentation

A **Quick Start Guide** was shipped with your DynaVox device. This guide provides an overview of your device, walks you through starting up and customizing it, and provides information on resources available to you on both myDynaVox.com and through the *Help* menu on your device.

The **Compass User's Guide** is an introductory reference to the DynaVox Compass software running on your device. It includes basic step-by-step instructions for selecting a pageset and access method, customizing the software for your user, modifying and editing pages, creating new pages, using the camera, programming the Remote Manager, and backing up and restoring.

**REFERENCE**

On your device, open the *Settings* menu. Then select **Help** > *Compass User's Guide*.

Support

Technical Support

www.myDynaVox.com > Community & Support > myDynaVox Community

Visit the online library to access Knowledgebase articles, research product tips, and perform custom searches, or visit the Community Q&A section.

Or - if you have a problem with your device, start the repair process by opening a new case.

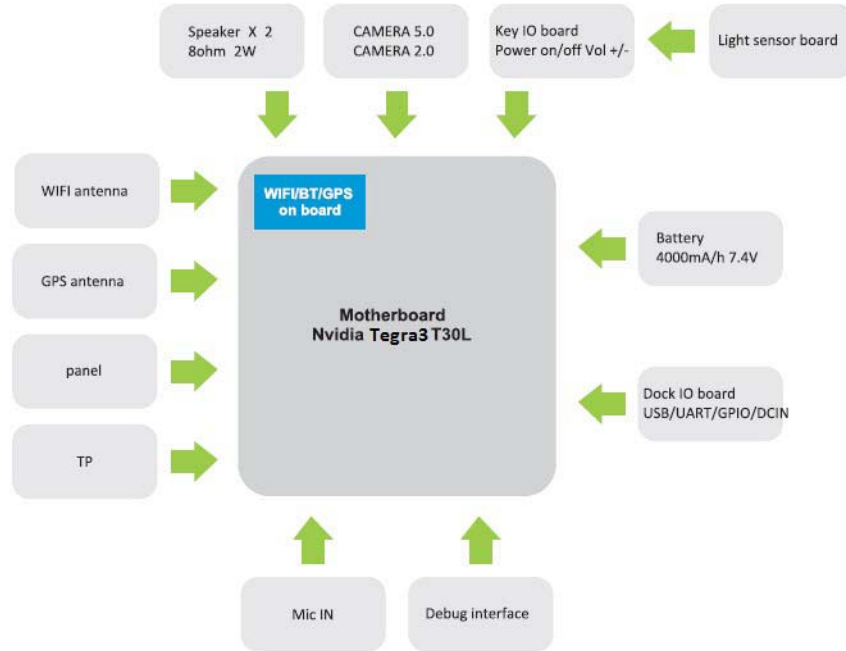
**NOTE**

Before you open a new case, write down the serial number of your device. It can be found on the bottom edge of your device..

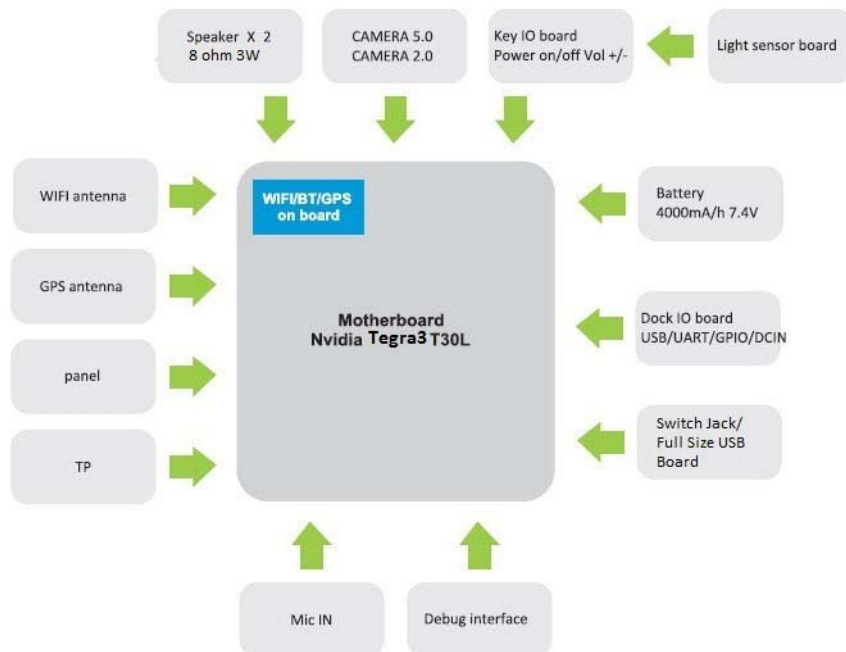
My serial number is: _____

Hardware Overview

T10 BLOCK DIAGRAM



T15 BLOCK DIAGRAM



DynaVox T10 Overview

Front:



Top:



Back:



Bottom:



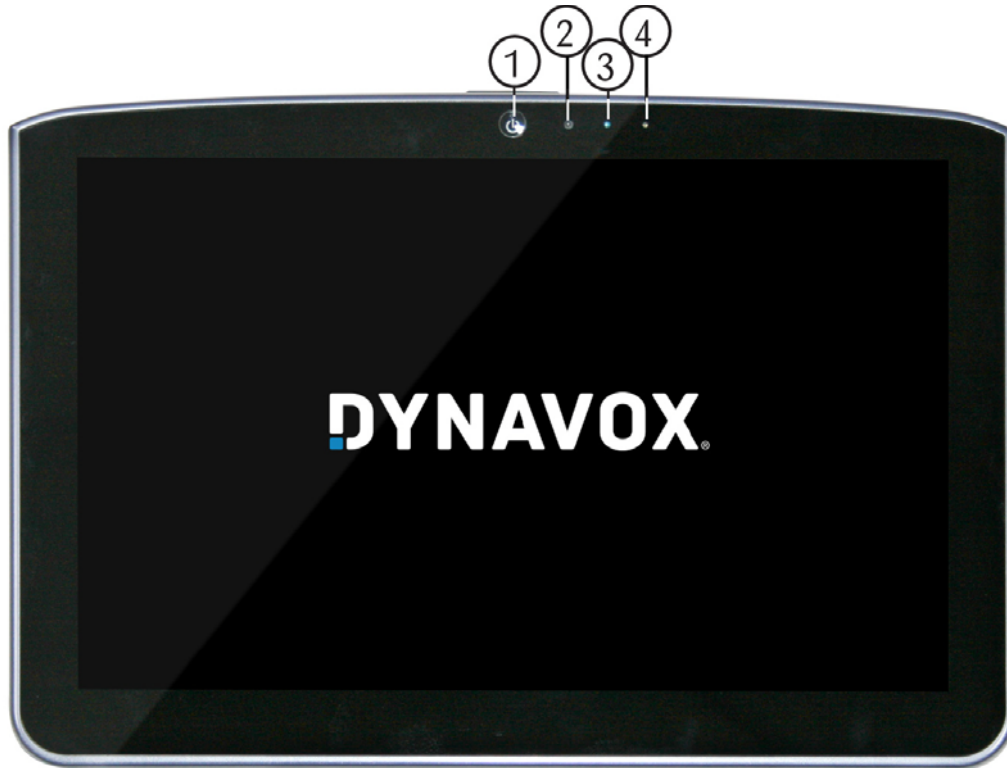
Front:	1 Charging Indicator: Lit amber when the battery is charging. Turns blue when the battery is fully charged.
	2 Power Button: To turn the T10 on, press and hold until the splash screen appears. Press and release to put to sleep. To shut down the T10, press and hold until the shutdown menu appears.
	3 Front-facing Camera: Takes photographs of people and objects in view of the T10 screen - for example, self portraits.
	4 Ambient Light Sensor: Adjusts the screen brightness based on the surrounding light.
Top	5 Speakers: Dual speakers provide an extensive range of volume.
	6 Volume Rocker Switch: Press on the + side of the switch to increase volume. Press on the - side of the switch to decrease volume.
Right Side	7 Speaker/Headphone/External Microphone Jack: Connect an external speaker, headphones for private audio, or an external microphone.
Back	8 Rear-facing Camera: Use for taking custom photos to share with others or to put on your communication pages.
	9 Lanyard connections: Provide attachment points for the T10 strap.
Bottom	10 Charger Port: Plug in the adapter/charger to charge the battery.
	11 Micro USB Port: Connect to a micro-USB to full-size USB cable adaptor. (DynaVox does NOT recommend the use of a USB hub.)
	12 30-Pin Dock Connector: (for future use)
	13 Micro HDMI Port: Connect an external monitor to your T10.
	14 Built-in Microphone: Record speech and custom sounds.



The LCD may show "image persistence" if the same image or page is displayed for four (4) consecutive hours or longer. The visual artifacts may or may not be noticeable or distracting. They will not cause permanent damage to the LCD.

DynaVox T15 Overview

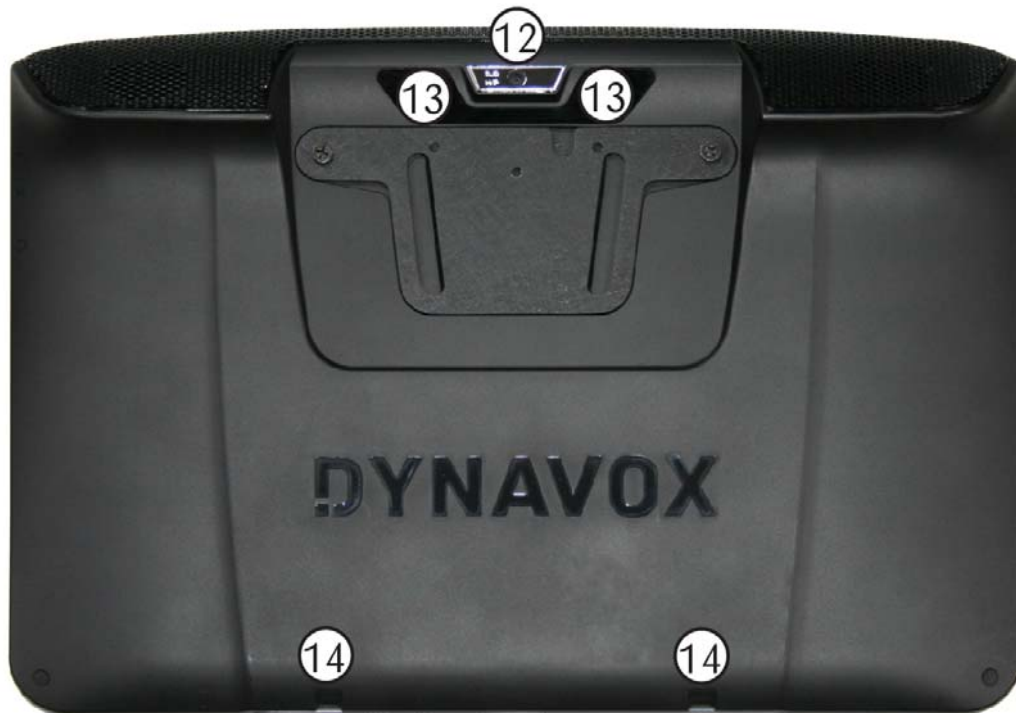
Front:



Top/Right Side:



Back:









Bottom:



Front:	1 Power Button: To turn the T15 on, press and hold until the splash screen appears. Press and release to put to sleep. To shut down the T15, press and hold until the shutdown menu appears.
	2 Front-facing Camera: Takes photographs of people and objects in view of the T15 screen - for example, self portraits.
	3 Ambient Light Sensor: Adjusts the screen brightness based on the surrounding light.
	4 Charging Indicator: Lit amber when the battery is charging. Turns blue when the battery is fully charged.
Top/Right Side	5 Speakers: Dual speakers provide an extensive range of volume.
	6 Volume Rocker Switch: Press on the + side of the switch to increase volume. Press on the - side of the switch to decrease volume.
	7 Front-Facing Infrared Window: Sends and receives infrared signals. Use your T15 as a universal remote control.
	8 Micro SD Card: Connect to a micro SD card, for personal storage only.
	9 Full-Size USB Port: Connect to a full-size USB drive. (Maximum current for the full-size USB is 2.0≤1A.)
	10 Speaker/Headphone/External Microphone Jack: Connect an external speaker, headphones for private audio, or an external microphone
Back	11 Switch Jacks(2): Connect external switch(es) for scanning access.
	12 Rear-facing Camera: Use for taking custom photos to share with others or to put on your communication pages.
	13 Rear-Facing Infrared Window: Sends infrared signals.
Bottom	14 Lanyard connections: Provide attachment points for the T15 strap.
	15 Lanyard connections: Provide attachment points for the T15 strap.
	16 30-Pin Dock Connector: (for future use)
	17 Charger Port: Plug in the adapter/charger to charge the battery.
	18 Micro USB Port: Connect to a micro-USB to full-size USB cable adaptor. (DynaVox does NOT recommend the use of a USB hub.)
	19 Micro HDMI Port: Connect an external monitor to your T15.
	20 Built-in Microphone: Record speech and custom sounds.



The LCD may show "image persistence" if the same image or page is displayed for four (4) consecutive hours or longer. The visual artifacts may or may not be noticeable or distracting. They will not cause permanent damage to the LCD.

	Federal Communications Commission. The device complies with Part 15, Class B of the FCC Rules.
	WEEE Directive. WEEE encourages the collection, treatment, recycling and recovery of waste electrical and electronic equipment. WEEE makes producers and importers responsible for financing of the collection, treatment and recovery of WEEE.
	The CE marking is the manufacturer's declaration that the product meets the requirements of the applicable EC directives. It is a mandatory conformity marking for products sold in the European Economic Area since 1993.
	Electric shock TYPE B.
	Warning
	Please refer to the user manual.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Adapter

For safe and optimal performance, the adapter should be kept within the following parameters:

Adapter Model:	MTP451BX - 120300
DC Max Rating:	12V 3A
Adapter Voltage Range:	100-240V, 50/60Hz, 1.5A

Charging the Battery

When the battery charge is low, the device will emit an audible beep. You should plug in your device and recharge the battery immediately.

1. Plug the charger supplied with your device into a wall outlet.
2. Connect the charger to the charger port on the device.

The charging indicator will glow amber while your device is charging. It will turn blue when it is fully charged.

3. After your device is fully charged, disconnect the charger.

You **can't** overcharge the battery. It is fine to charge the battery overnight.

You **can** use the device while the battery is charging.

The T10 battery model is 5860103P/4000mAh/7.4V.

The T15 battery model is HX-5570138/5850mAH/7.4V.



Because of internal chemical reactions, battery performance may deteriorate over time. In addition, failure to keep the conditions of use (charge, discharge, ambient temperature, etc.) within specified ranges may shorten the battery life expectancy, or damage your device. If the battery cannot maintain a charge for long periods of time, even when it is charged correctly, it may need to be replaced.



For safe and proper operation of your DynaVox device, use only chargers, batteries, and accessories that have been approved by DynaVox Technologies.

Temperature/Humidity/Atmospheric Pressure Ranges

For optimal device performance, the T10/T15 should be kept within the following ranges:

Activity	Temperature Range
Using the device	32°F - 95°F (0°C - 35°C)
Charging the battery	32°F - 113°F (0°C - 45°C)
Transport and storing	14°F - 113°F (-10°C - 45°C)
Relative humidity	Up to 90%
Atmospheric pressure	80 - 106kPa

NOTE

Run time will be shortened at the high and low ends of the temperature range.

Mounting/Transporting Your T10/T15

If you use your device while in a wheelchair, you should have it properly mounted for both communication and transportation purposes. Wheelchair mounting systems are available through DynaVox.

Protective and accessible carrying cases are also available. Consult the DynaVox website (www.dynavoxtech.com) or your DynaVox sales consultant for more information.

Product Cleaning/Handling

To clean your device, first turn it off and then wipe it gently with a damp cloth or soft paper towel. You may dampen the towel with a mild window cleaner to remove fingerprints, food particles, and dust. Do not use tape or stickers on either the touch screen or the case, as they are difficult to remove and may damage the device surface. Tape, stickers, and other sticky materials can damage the touch screen and interfere with the operation of the device.

Be sure to avoid getting your device wet. Never submerge it in water (e.g., dishwasher). If your unit accidentally gets wet, be sure to shut it down and allow it dry thoroughly. If after 24 hours you find that the device seems to function normally, there is probably no damage. If it fails to function or behaves abnormally, go to www.myDynaVox.com > *Community & Support* > *myDynaVox Community* to start the repair process by creating a new case. You may need to ship it to DynaVox for repairs.

Be careful not to drop it. Such treatment is not recommended and can shorten the life of your device. Do not use a sharp object to make selections on the touch panel, as this can cause damage. Use your finger or a special capacitive stylus.



Never, under any circumstances, disassemble your device. Doing so for any reason will void the warranty, and you will be responsible for the cost of any required repairs.

Turning the T10/T15 On For The First Time

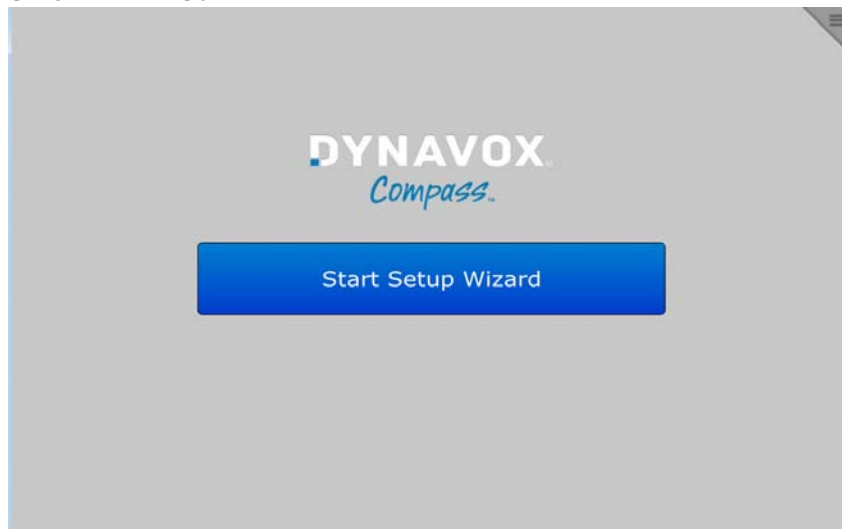
Press the Power button to turn on your device. Select the Compass icon on your desktop.

DYNAVOX COMPASS ICON ON DESKTOP



The *Setup Wizard* screen will open.

SETUP WIZARD SCREEN








The Setup Wizard will walk you through the steps to choose an appropriate page set and start communicating.

See the ***Compass User's Guide*** for step-by-step instructions on using the DynaVox Compass software running on your T10 or T15 device.

Cautions - Handling, Storage, and Shipping

While handling, storing, or shipping, please pay attention to the labeling on the package.

	This Side Up
	Fragile
	Guard against Damp
	Warehouse Stack Limit (6 Cartons)
	Storage Temperature: 0 ℃-45 ℃

Important Information About Your Device

Your DynaVox device meets all necessary international safety standards and has been tested to meet IEC 60601-1 requirements. The DynaVox T10/T15 systems are considered to be portable devices that are intended for continuous operation, not intermittent use. The devices have electrical input ratings of 12 VDC/3.0 Amps. These devices comply with Part 15, Class B of the FCC Rules. Operation is subject to the following two conditions: (1) these devices may not cause harmful interference, and (2) these devices must accept any interference received, including interference that may cause undesired operation. These devices are also tested to Canadian standard ICES-003.

- There are no known contraindications to use of your DynaVox T10 or T15 device.
- The end user is the intended operator of the DynaVox T10 and T15 devices.
- The design of your DynaVox T10 or T15 device eliminates small parts, which could cause a choking hazard.
- Your DynaVox device is transit-operable equipment.
- The separate power supply (adaptor) is specified as part of the product.

To ensure safe operation of your device, you should take care to note the following cautionary items:



Your DynaVox device contains a Lithium Ion battery. A safety hazard may develop when the battery is placed in or near fires or stoves, or in locations with temperatures above 113 ° F (45 ° C). These conditions may cause the battery to generate heat or explode.



Do not perforate, disassemble or modify the battery. If you must dispose of the battery, do so in accordance with the local laws that apply to the area where you live.



If you must dispose of the DynaVox T10 or T15 device, do so in accordance with the local laws that apply to the area where you live.



For safe and proper operation of your DynaVox device, use only chargers, batteries, and accessories that have been approved by DynaVox Technologies.



This device presents a risk of electrical shock if the casing is opened. Do not open the casing that surrounds the device.



Your DynaVox device is not suitable for use in the presence of flammable anesthetics.



Your DynaVox device conforms to IP22. (IP22 explanation: the first digit [2] indicates the level of protection that the enclosure provides against access to hazardous parts [e.g. electrical conductors, moving parts], and the ingress of foreign objects. Level 2 provides protection to an object >12.5 mm [fingers or similar objects]. The second digit [2] indicates the level of protection that the enclosure provides against harmful ingress of water. Vertically dripping water shall have no harmful effect when the enclosure is tilted at an angle up to 15 degrees from its normal position.



When you are charging your device, remember that the main outlet that you will be using to power the adapter must be accessible from within 6 feet (2 meters) of the device. There should be no switches or disconnect devices in the ground conductor. The devices require no routine maintenance other than a periodic inspection of the power cords for signs of wear and damage. If the power cords show signs of wear and damage, they should be replaced.



Do not modify this equipment without authorization from the manufacturer.



The device may be mounted to a wheelchair or fixed on a table. Running the device for a long time may cause the temperature to temporarily rise to above 105 ° F (41 ° C). Please power off the device if it is overheating.



In case of need, a DynaVox technician can provide a schematic diagram or other technical files.



The necessary support for installation and use of your device is provided in this *User's Guide* and in the *Knowledgebase* at myDynaVox.com. Anything unusual occurring during operation should be reported to DynaVox technical support.



Use care when installing and routing cables and accessories to avoid tangling and a possible tripping hazard.



For safe and proper operation of your device, and to avoid potential harm, do not connect your device to other devices such as a cellphone, storage equipment, or PCs that have not been indicated in this User's Guide.



When used in a non-clinical environment, care should be taken to avoid excessive dirt and dust that could be cause unreliable operation. Do not place your DynaVox T10 or T15 device in bright sunlight for long periods to avoid potential overheating or fading of the screen. Place your device in a stable area and supervise children and pets while they are in the vicinity of the device.





Your DynaVox T10 or T15 device requires no routine maintenance other than charging the battery and a periodic inspection of the power cords for signs of wear and damage. If the power cords show signs of wear and damage, they should be replaced.




For instructions on cleaning and maintenance procedures for your DynaVox T10 or T15 device, see **Product Cleaning/Handling** in this User's Guide.


EMC Information

 This product needs special precautions regarding EMC and needs to be installed and put into service according to the EMC information provided, and this unit can be affected by portable and mobile RF communications equipment.

 Do not use a mobile phone or other devices that emit electromagnetic fields near the unit. This may result in incorrect operation of the unit.

 This unit has been thoroughly tested and inspected to assure proper performance and operation!

 This machine should not be used adjacent to or stacked with other equipment and that, if adjacent or stacked use is necessary, this machine should be observed to verify normal operation in the configuration in which it will be used

 The use of ACCESSORIES, transducers and cables other than those specified, with the exception of transducers and cables sold by the MANUFACTURER of the DynaVox T10/T15 as replacement parts for internal components, may result in increased EMISSIONS or decreased IMMUNITY of the ME EQUIPMENT or ME SYSTEM.

Guidance and Manufacture’s Declaration – Electromagnetic Emission

The DynaVox T10 and T15 are intended for use in the electromagnetic environment specified below. The customer or the user of the DynaVox device should assure that it is used in such an environment.

Emission Test	Compliance	Electromagnetic Environment Guidance
RF emissions CISPR 22		The DynaVox T10/T15 uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.
RF emission CISPR 22	Class B	The DynaVox T10/T15 is suitable for use in all establishments, including domestic establishments and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes.
Harmonic emissions IEC 61000-3-2	Class A	
Voltage fluctuations/ flicker emissions IEC 61000-3-3	Complies	

Guidance and Manufacture's Declaration – Electromagnetic Immunity


The DynaVox T10 and T15 are intended for use in the electromagnetic environment specified below. The customer or the user of the DynaVox device should assure that it is used in such an environment.

Immunity Test	IEC 60601 Test Level	Compliance Level	Electromagnetic Environment Guidance
Electrostatic discharge (ESD) IEC 61000-4-2	±6 kV contact ±8 kV air	±6 kV contact ±8 kV air	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%.
Electrical fast transient/burst IEC 61000-4-4	±2 kV for power supply lines	±2kV for power supply lines	Mains power quality should be that of a typical commercial or hospital environment.
Surge IEC 61000-4-5	± 1 kV line(s) to line(s)	±1 kV differential mode	Mains power quality should be that of a typical commercial or hospital environment.
Voltage dips, short interruptions and voltage variations on power supply input lines IEC 61000-4-11	<5% U_T (>95% dip in U_T) for 0.5 cycle	<5% U_T (>95% dip in U_T) for 0.5 cycle	Mains power quality should be that of a typical commercial or hospital environment. If the user of the DynaVox T10 / T15 require continued operation during power mains interruptions, it is recommended that the DynaVox T10 / T15 be powered from an uninterruptible power supply or a battery.
	40% U_T (60% dip in U_T) for 5 cycles	40% U_T (60% dip in U_T) for 5 cycles	
	70% U_T (30% dip in U_T) for 25 cycles	70% U_T (30% dip in U_T) for 25 cycles	
	<5% U_T (>95% dip in U_T) for 5 sec	<5% U_T (>95% dip in U_T) for 5 sec	
Power frequency (50Hz/60Hz) magnetic field IEC 61000-4-8	3A/m	3A/m	Power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.

Note: U_T is the a.c. mains voltage prior to application of the test level.

Guidance and Manufacture’s Declaration – Electromagnetic Immunity

The DynaVox T10 and T15 are intended for use in the electromagnetic environment specified below. The customer or the user of the DynaVox device should assure that it is used in such an environment.

Immunity Test	IEC 60601 Test Level	Compliance Level	Electromagnetic Environment Guidance
Conducted RF IEC 61000-4-6	3 V _{rms} 150 kHz to 80 MHz	3 V _{rms}	<p>Portable and mobile RF communications equipment should be used no closer to any part of the DynaVox T10 / T15, including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter.</p> <p>Recommended separation distance</p>
Radiated RF IEC 61000-4-3	3 V/m 80 MHz to 2.5 GHz	3 V/m	<p>$d = 1.167\sqrt{P}$</p> <p>$d = 1.167\sqrt{P}$ 80 MHz to 800 MHz</p> <p>$d = 2.333\sqrt{P}$ 800 MHz to 2.5 GHz</p> <p>Where <i>P</i> is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and <i>d</i> is the recommended separation distance in metres (m). Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey,^a should be less than the compliance level in each frequency range.^b Interference may occur in the vicinity of equipment marked with the following symbol:</p> 

Note 1: At 80 MHz and 800 MHz, the higher frequency range applies.
Note 2: These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

^a Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the DynaVox T10 / T15 is used exceeds the applicable RF compliance level above, the DynaVox T10 / T15 should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as reorienting or relocating the DynaVox T10 / T15.

^b Over the frequency range 150 kHz to 80 MHz, field strengths should be less than 3 V/m.

Recommended Separation Distances Between Portable and Mobile RF Communications Equipment and the DynaVox T10 / T15

The DynaVox T10 and T15 are intended for use in an electromagnetic environment in which radiated RF disturbances are controlled. The customer or the user of the DynaVox T10 / T15 can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and the DynaVox T10 / T15 as recommended below, according to the maximum output power of the communications equipment.

Rated maximum output of transmitter (W)	Separation Distance Accounting to Frequency of Transmitter (m)		
	150 KHz to 80 MHz	80 MHz to 800 MHz	800 MHz to 2.5 GHz
	$d = 1.167\sqrt{P}$	$d = 1.167\sqrt{P}$	$d = 2.333\sqrt{P}$
0.01	0.117	0.117	0.233
0.1	0.369	0.369	0.738
1	1.167	1.167	2.333
10	3.689	3.689	7.379
100	11.667	11.667	23.333

For transmitters rated at a maximum output power not listed above, the recommended separation distance d in metres (m) can be estimated using the equation applicable to the frequency of the transmitter, where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer.

Note 1: At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.
Note 2: These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

Intended Use of This Product

The DynaVox T10 and T15 devices are intended for use as an augmentative communication aid, computer access, and environmental control unit for those with speech, language, physical, and cognitive disabilities. Their intended purpose is to compensate for lack of speech due to injury or handicap, and to provide a means of controlling the environment for persons who are unable to reach environmental control equipment due to injury or handicap.

Your device is intended for everyday communication situations. It should not be relied upon as a means of communicating emergency medical information. We recommend having multiple ways to communicate information during a medical emergency.

Caution

FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Warning for Portable device:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

FCC RF Exposure Statement

The exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate (SAR). The SAR limit set by the FCC is 1.6 W/kg. The highest SAR level measured for this device is <0.425W/kg, so this device meets the FCC Requirement.

IC Warning

English:

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

French:

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio Exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Declaration of Conformity

[DynaVox Systems LLC] hereby declares that this [T10/T15] is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.