

Tobii Dynavox Indi™ User's Manual



User's manual Tobii Dynavox Indi™

Version 1.0

01/2017

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1 Introduction

Thank you for purchasing a Tobii Dynavox Indi™ device from Tobii Dynavox!

To ensure the optimal performance of this product, please take the time to read this manual carefully.

Tobii Dynavox Indi™ is a Tobii Dynavox speech tablet intended for use as an augmentative communication aid, for computer access and as an environmental control unit for those with speech, language, physical, and cognitive disabilities.

1.1 Explanation of Admonitions

In this manual we use four (4) levels of admonitions as follows:



Is used for notifying the user of something important or of something that needs special attention.



Is used to inform of something that could cause harm to, or malfunction of, the equipment.



Is used to inform of something in which there is a conceivable risk of harm to the user if the Warning is ignored.



Is used to inform of something that can cause damage to hearing.

1.2 Intended Use

Tobii Dynavox Indi™ is a general purpose Windows tablet. The tablet includes communication software for people that have challenges in their ability to speak due to injury, disability or illness. With the Tobii Dynavox Indi™ the user has the freedom and flexibility provided by the Microsoft® Windows operating system, as well as the option to control TVs and other household appliances via the Infrared remote control functionality built in to the device.

The Tobii Dynavox Indi™ is not durable medical equipment, nor registered as a medical device and should not be used for communicating medical information of any kind. It should not be relied upon as means of communicating in case of emergency.



The Tobii Dynavox Indi™ device does not sustain or support life.

In case of failure of the Tobii Dynavox Indi™ device, the user cannot communicate using it.



Intended use is primarily indoor environment.

1.3 Package Contents



Keep the original packaging materials for the Tobii Dynavox Indi™.

In case the device needs to be returned to Tobii Dynavox for Warranty related issues or repair, it is required that the original packaging (or equal equivalent) is used for shipping.

1.3.1 Tobii Dynavox Indi™ with Tobii Dynavox Communication Software

The items below are included with your Tobii Dynavox Indi™ with Tobii Dynavox Communication Software package:

- 1 Tobii Dynavox Indi™ Device
- 1 Power Supply for the Tobii Dynavox Indi™ device
- 1 On the Go adapter cable (micro USB to USB)
- 1 Windows 10 license
- 1 Tobii Dynavox Snap™ or Tobii Dynavox Communicator 5 (pre-installed)
- 1 Tobii Dynavox Indi™ User's Manual (on the device as a PDF document)

- 1 Tobii Dynavox Indi™ Quick Start Manual (printed)
- 1 Safety and Compliance documents
- 1 Warranty Document

2 Safety

The Tobii Dynavox Indi™ device has been tested and approved as compliant to all the Specifications and Standards listed in *Appendix B Compliance Information, page 18* of this manual and in the *Appendix C Technical Specifications, page 19*. Nevertheless, in order to ensure safe operation of your Tobii Dynavox Indi™ device, there are a few safety warnings to bear in mind:



No modification of this equipment is allowed



The Tobii Dynavox Indi™ is not to be used as a life supporting Device, and it shall not be relied on in case of loss of function due to power loss or other causes.



There could be a choking hazard risk if small parts detach from the Tobii Dynavox Indi™ device.



The Tobii Dynavox Indi™ device shall not be exposed to or used in rain or weather conditions outside the Technical Specification of the Tobii Dynavox Indi™ device.



The Tobii Dynavox Indi™ device shall only be used with Tobii Dynavox Indi™ specific Accessories that have a mounting instruction included with the accessory.



Young children or people with cognitive disabilities should not have access to, or the use of, the Tobii Dynavox Indi™ device without parental or guardian supervision.



The Tobii Dynavox Indi™ device shall be used with care when moving around.

2.1 Avoiding Hearing Damage



Permanent hearing loss may occur if earphones, headphones or speakers are used at high volume. To prevent this, the volume should be set to a safe level. You can become desensitized over time to high sound levels which may then sound acceptable yet still could be damaging your hearing. If you experience symptoms such as ringing in your ears, please lower the volume or stop using the earphones/headphones. The louder the volume, the less time is required before your hearing could be affected.

Hearing experts suggest the following measures to protect your hearing:

- Limit the amount of time you use earphones or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you cannot hear people speaking near you.

To establish a safe volume level:

- Set your volume control at a low setting.
- Slowly increase the sound until you can hear it comfortably and clearly, without distortion.

2.2 Power Supply and Batteries














The Tobii Dynavox Indi™ device contains a rechargeable battery. All rechargeable batteries degrade over time. Thus the possible usage times for the Tobii Dynavox Indi™ after a full charge can become shorter over time than when the device was new.




The Tobii Dynavox Indi™ device uses a Li-ion Polymer battery.

If you are in a hot environment, be aware that it can affect the ability to charge the battery. The internal temperature has to be between 0 °C/32 °F and 45 °C/113 °F for the battery to charge. If the internal battery temperature raises above 45 °C/113 °F the battery will not charge at all.


Move the Tobii Dynavox Indi™ device to a cooler environment to let the battery charge properly.

-  Avoid exposing the Tobii Dynavox Indi™ device to fire or to temperatures above 60 °C/140 °F. These conditions may cause the battery to malfunction, generate heat, ignite or explode. Be aware that it is possible, in a worst case scenario, for temperatures to reach greater than those stated above in, for example, the trunk of a car on a hot day. So, storing the Tobii Dynavox Indi™ device, in a hot car trunk could conceivably lead to a malfunction.
-  Only charge the Tobii Dynavox Indi™ battery in an ambient temperature of 0 °C/32 °F to 45 °C/113 °F.
-  Use only the supplied power adapter to charge the Tobii Dynavox Indi™ device. Using unauthorized power adapters or Micro-USB cables may severely damage the Tobii Dynavox Indi™ device.
-  For safe operation of the Tobii Dynavox Indi™ device, use only charger and accessories approved by Tobii Dynavox.
-  Do not open, or modify, the casing of the Tobii Dynavox Indi™ device or of the power supply, since you may be exposed to potentially hazardous electrical voltage. The device contains no serviceable parts. If the Tobii Dynavox Indi™ device or it's accessories are mechanically damaged, **do not to use them**.
-  If the battery are not charged or the Tobii Dynavox Indi™ is not connected to the power supply, the Tobii Dynavox Indi™ device will shut down.
-  If the Power Supply Cord is damaged it needs to be replaced by Service Personnel only. Do not use the Power Supply Cord until replaced.
-  Only connect the Tobii Dynavox Indi™ to the Power adapters shipped with this device.
-  The appliance coupler of the power supply is used as the Mains Disconnection Device, please do not position the Tobii Dynavox Indi™ device so that it is difficult to operate the disconnection device.
-  Special regulations apply to shipping devices containing Li-ion Polymer batteries. If dropped, crushed, or short-circuited, these batteries can release dangerous amounts of heat and may ignite, and are dangerous in fires.
Please reference IATA regulations when shipping lithium metal or lithium ion batteries or cells: http://www.iata.org/whatwedo/cargo/dangerous_goods/Pages/lithium_batteries.aspx
-  The Power adapters shall not be used without an adult or Caregiver supervision.


2.3 Temperature

-  Due to use in direct sunshine or in any other hot environment the Tobii Dynavox Indi™ device may have hot surfaces. There is a built in temperature sensor that monitors the temperature. If the sensor detects to hot internal temperature the device will automatically trigger a Windows Shut Down or Hibernate (depending on Windows Power Button configuration). It may take a while before Tobii Dynavox Indi™ device can be restarted as the unit may first need time to cool down.

2.4 Mounting

-  The Tobii Dynavox Indi™ should be mounted according to MANUFACTURER instructions of approved mounts. Tobii Dynavox or its agents are not liable for damage or injuries to a person or its property due to a Tobii Dynavox Indi™ falling from a mounted configuration. The mounting of a Tobii Dynavox Indi™ is done entirely at the user's own risk.

2.5 Emergency

-  Do not rely on the Tobii Dynavox Indi™ device for emergency calls or banking transactions. We recommend having multiple ways to communicate in emergency situations. Banking transactions should only be carried out with a system recommended by, and approved according to the standards of your bank.

2.6 Electricity



Do not open the casing of the Tobii Dynavox Indi™ device, since you may be exposed to potentially hazardous electrical voltage. The device contains no user serviceable parts.

2.7 Child Safety



The Tobii Dynavox Indi™ are advanced computer systems and electronic devices. As such they are composed of numerous separate, assembled parts. In the hands of a child certain of these parts have the possibility of being separated from the device, possibly constituting a choking hazard or another danger to the child.

Young children should not have access to, or the use of, the device without parental or guardian supervision.

2.8 Software



Using an antivirus program is strongly recommended.



Software other than that which is pre-installed on the Tobii Dynavox Indi™ is installed at the user's own risk. External software could cause the Tobii Dynavox Indi™ to malfunction and might not be covered by the warranty.

2.9 Magnetic Field



The Tobii Dynavox Indi™ device contains magnets. Magnetic fields may interfere with pacemakers, defibrillators, or other medical devices. As a general rule, maintain a minimum distance of 6 inches (15 centimeters) between any item with magnets and your heart device.

If you suspect that the Tobii Dynavox Indi™ device is interfering with your pacemaker or any other medical device, stop using the Tobii Dynavox Indi™ device and consult your physician for specific information about that affected medical device.

2.10 Third Party



Any use of the Tobii Dynavox Indi™ outside the intended use and together with any third party software or hardware that changes the intended use is a risk and nothing that Tobii Dynavox can take any responsibility for.

2.11 Environmental Control



The Programmable IR Remote Control — Environmental Control Unit (ECU) is not to be relied on as the only method of interaction with IR controlled devices.

3 Overview of the Tobii Indi™

3.1 Key Features

The Tobii Dynavox Indi™ has several built-in features.

- 2 × Cameras
- 2 × Internal microphones
- 2 × Micro USB 2.0 connectors
- 1 × Micro USB 3.0 connector
- 2 × Internal speakers
- 1 × Head phone connector
- 1 × Bluetooth®
- 1 × WLAN (Wireless Local Area Network)

3.2 Product Layout

A Tobii Dynavox Indi™ device has a color Capacitive touch, LED Backlight screen. The Tobii Indi™ has an 10.1" screen with a 1920 × 1200 pixel resolution.

3.2.1 Ports, Sensors and Device Buttons

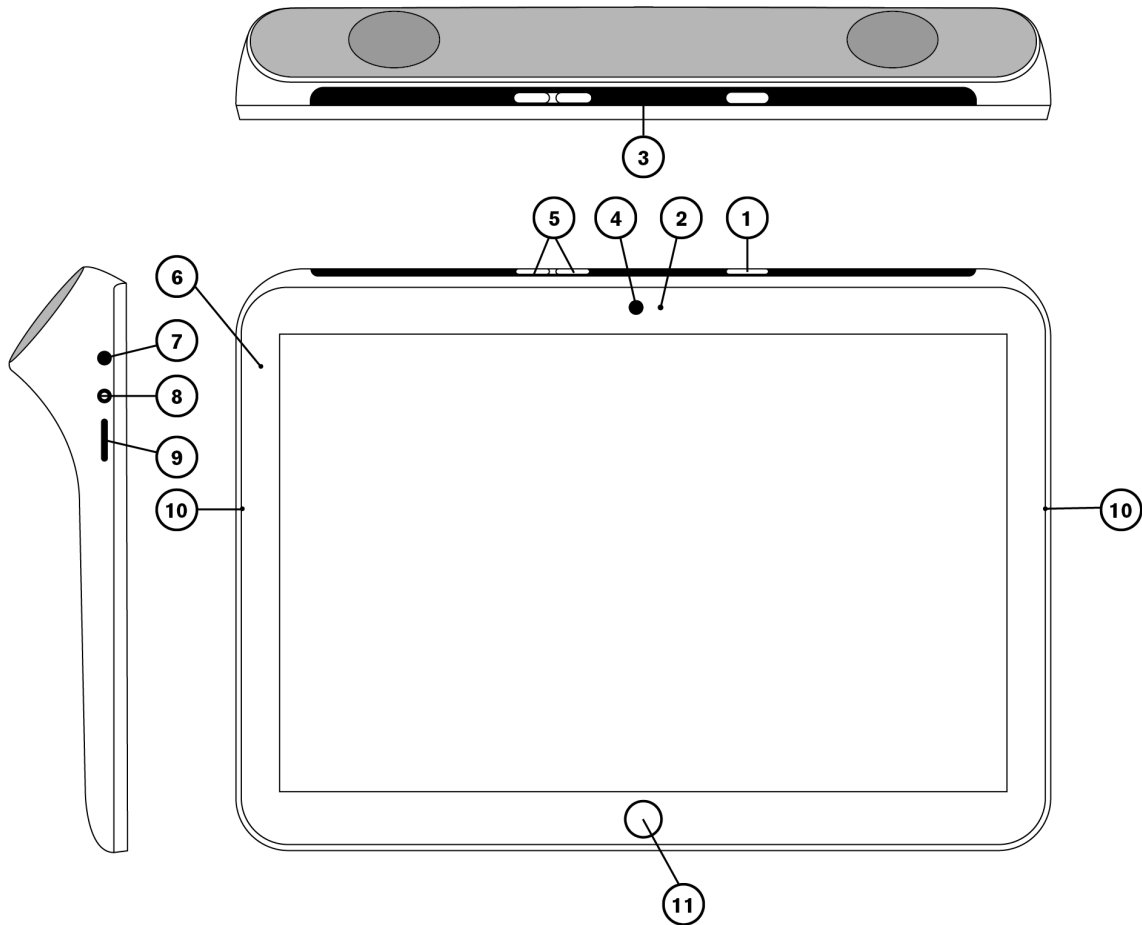


Figure 3.1 Tobii Dynavox Indi™ Tablet

Position	Description	Position	Description
1	Power Button	7	Head phone jack 3,5 mm
2	Ambient Light Sensor	8	Power Connector
3	IR Remote Control	9	Micro USB 3.0 connector
4	Webcam 5 MP Fixed Focus (FF)	10	Microphone
5	Volume Up and Down	11	Home/Windows Button
6	Power LED		

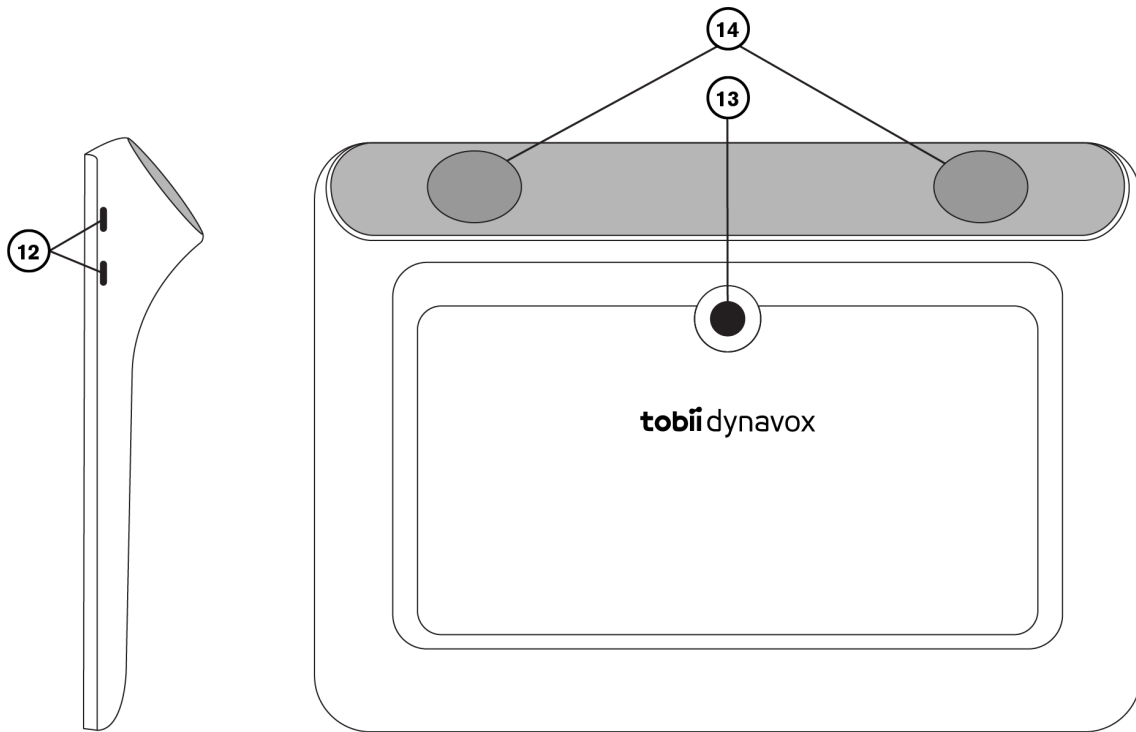


Figure 3.2 Tobii Dynavox Indi™ Tablet

Position	Description	Position	Description
12	Micro USB 2.0 connector	14	Speakers
13	Camera 8 MP Auto Focus (AF)		



Never force a connector into a port. If the connector and port do not join with reasonable ease, they probably do not match. Make sure that the connector matches the port and that you have positioned the connector correctly in relation to the port.

Be extra careful with the USB connector.

3.3 Preinstalled Software

The Tobii Dynavox Indi™ device is delivered with all pre-ordered and required software installed and ready to use. Should a reinstallation become necessary at any stage, perform a Factory Recovery.

4 Batteries in the Tobii Dynavox Indi™

4.1 Batteries

The Tobii Dynavox Indi™ device has one built-in battery. Microsoft Windows gives battery warnings at certain levels. If the Tobii Dynavox Indi™ device is not charge or powered up by the power supply, the Tobii Dynavox Indi™ device will shut down automatically. For more information, see *Appendix C Technical Specifications, page 19*.

4.2 Charging the Tablet

1. Connect the Power cable to the Power Connector on the device.
2. Connect the Power adapter to an electrical outlet and charge the tablet until the battery is fully charged.

For battery storage and charging temperatures, see *2 Safety, page 7*.

4.2.1 Checking Charge Level

To check the battery charge level of the Tobii Dynavox Indi™, use the battery monitor within Windows 10 Pro.

4.2.2 Power LED Behavior

The Power LED will shine with two colors:



The Power LED will only shine when the Power adapter is plugged in.

- Green — Fully charged
- Red — Charging

5 Using the Tobii Dynavox Indi™

No skill other than reading is necessary for setting up the Tobii Dynavox Indi™ device. Follow this User's Manual and the Quick Start Manual.

5.1 Starting the Device

Start the device in one of the following ways:

- Press the power button on the top of the device. (Position 1 in *Figure 3.1 Tobii Dynavox Indi™ Tablet, page 11*)

5.1.1 Password Information

The Tobii Dynavox Indi™ device is configured to start up, using the operating system present, without a password. Though unusual, there are situations in which the password window could plausibly pop up; for example, when creating a new user in the operating system, when returning from the operating system's sleep mode or when downloading software updates from the internet.



Creating a new windows user and downloading updates from the internet could possibly compromise the system and software settings of the operating system that have been set and installed at Tobii Technology.

Should the password window pop up, requiring a password, the default password on all Tobii Dynavox Indi™ devices is, "**Tobii**" (case sensitive). In order to type in the password use the Windows On-Screen Keyboard or an external USB keyboard (not included).

If you decide to change the password, be sure to write it down in a safe place for later use.

Suggested place to keep new password: _____

Without the operating system's access password, Tobii Support may be unable to assist you with any future difficulties.

5.1.2 The Discover Tobii Dynavox app

When you start your Tobii Dynavox Indi™ Device for the first time you will be greeted by the Discover Tobii Dynavox app. The guide is a setup wizard that will walk you through some steps that will help you make the most of your device.

Follow the instructions and select **Next** to get to the next page of the Discover Tobii Dynavox app.

5.2 Shutting Down the Tobii Dynavox Indi™

The device should be shut down using the following:

- Use the start menu in Windows (recommended when possible).

Should you be unable to shut the device down using the above, you can hold the power button on the top side of the device down for more than ten (10) seconds. The device will consequently shut down immediately, without waiting for open applications to close.



This is not considered a "clean" Windows shut down and is thus not recommended unless completely necessary because it can harm you device.

5.3 Power Saving

The Power saving settings in the Tobii Dynavox Indi™ tablet are preset to optimize the battery run-time. If needed, the time setting for sleep mode can be adjusted in Windows Power Options.

5.4 Using the Cameras

The two built-in cameras allows you to take snapshots of items facing the backside of the Tobii Dynavox Indi™ device and also from the display side.

Use **Tobii Dynavox Communication Software** or other relevant software to operate the cameras.

5.5 Adjusting the Volume

To adjust the volume use the Volume Up and Down buttons (Position 2) on top side of the Tobii Dynavox Indi™ device. For position references, see *Figure 3.1 Tobii Dynavox Indi™ Tablet, page 11*



Volume adjustments can also be done in **Tobii Dynavox Communication Software** and in Windows.

5.6 Adjusting the Sound

You can configure the speakers using the **Windows 10 Control Panel > Sound**.



We refer to Microsoft's information on how to configure the sound in the Windows 10 Control Panel.



Sound adjustments can also be done in **Tobii Dynavox Communication Software**.

5.7 Using the Microphones

The Tobii Dynavox Indi™ is equipped with 2 microphones. If the Rubber boot and keyguard are attached to the device, the performance of the microphones can be affected. If this is the case, an external microphone can be attached to the Head phone jack.

6 Product Care

6.1 Temperature & Humidity

6.1.1 General Use

The Tobii Dynavox Indi™ is best kept in dry conditions at room temperature. The recommended range for temperature and the humidity value for the device is as follows:

- Ambient temperature: 0°C to 35°C (32°F to 95°F)
- Relative humidity: 10% to 90% (no condensation on the device)

6.1.2 Transportation and Storage

For transportation and storage the recommended range for temperature and the humidity value for the device is as follows:

- Temperature: -10°C to 60°C (14°F to 140°F)
- Relative humidity: 5% to 95% (no condensation on the device)

The Tobii Dynavox Indi™ is not waterproof or water resistant. The device should not be kept in excessively humid, damp or otherwise wet conditions. Do not submerge the device in water or in any other liquid. Be careful not to allow liquids to be spilled upon the device especially in the connector areas.

6.2 Cleaning

Before cleaning the Tobii Dynavox Indi™ device shut it down and unplug all cables. Use a soft, slightly damp lint-free cloth. Avoid getting moisture in openings on the device. Don't use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean the device.

6.2.1 Cleaning of the Speakers

If the openings for the speakers are clogged carefully use cotton sticks and/or a toothbrush to avoid damaging the Tobii Dynavox Indi™ speakers.

6.3 Placement

Only use the recommended mounts specified by the your local reseller or sales representative and make sure that they are mounted and fastened correctly according to the instructions. Do not place the device on unstable and uneven surfaces.

6.4 Transporting the Tobii Dynavox Indi™ Device

Disconnect all the cables from the Tobii Dynavox Indi™ while carrying the device.

When you transport the device for repair, shipment or traveling, use the original casing and packaging materials.



Keep the original packaging materials for the Tobii Dynavox Indi™.

In case the device needs to be returned to Tobii Dynavox for Warranty related issues or repair, it is required that the original packaging (or equal equivalent) is used for shipping.

6.5 Disposing of the Tobii Dynavox Indi™ Device

Do not dispose of the Tobii Dynavox Indi™ Device in general household or office waste. Follow your local regulations for the disposal of electrical and electronic equipment.

Appendix A Support, Warranty, Training Resources

A1 Customer Support

For support, please contact your local representative or Support at Tobii Dynavox. In order to receive assistance as quickly as possible, make sure you have access to your Tobii Dynavox Indi™ device and, if possible, an Internet connection. You should also be able to supply the serial number of the device, which you will find on the Service tag label.

For further product information and other support resources, please visit www.tobiidynavox.com or www.myTobiiDynavox.com.

A2 Warranty

Please read the Manufacturer's Warranty paper included in the package.

Please read this User's Manual carefully before using the device. The warranty is only valid if the device is used according to the User's Manual. Disassembling the Tobii Dynavox Indi™ device will void the warranty.



Keep the original packaging materials for the Tobii Dynavox Indi™.

In case the device needs to be returned to Tobii Dynavox for Warranty related issues or repair, it is required that the original packaging (or equal equivalent) is used for shipping.

A3 Training Resources

Tobii Dynavox offer a range of training resources for the Tobii Dynavox Indi™ products and related communication products. You can find them on the, www.tobiidynavox.com or www.myTobiiDynavox.com, including Getting Started Guides, webinars and Quick guides. The Tobii Dynavox Indi™ Quick Start Manual is delivered with, and stored on, the Tobii Dynavox Indi™ device.

Appendix B Compliance Information

B1 FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



Modifications not expressly approved by Tobii Dynavox could void the user's authority to operate the equipment under FCC rules.

B2 CE Statement

The Tobii Dynavox Indi™ Device complies with the following Directives:

- 2011/65/EU (RoHS 2) - Restriction of Hazardous Substances Directive
- R&TTE 1999/5/EG (R&TTE) - European Radio equipment and Telecommunications Terminal Equipment Directive
- 2004/108/EC (EMC) - Electromagnetic Compatibility Directive
- 2006/95/EC (LVD) - Low Voltage Directive

B3 Industry Canada Statement

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

B4 IECEE CB Scheme

For Tobii Dynavox Indi™, CB Scheme is pending for additional markets (Australia, New Zealand, Argentina, Mexico, South Africa, China...).

Appendix C Technical Specifications

C1 Tobii Dynavox Indi™ Device

Standard	Tobii Dynavox Indi™
Type/Model	Indi™
Screen	10.1", Aspect ratio: 16:10, LED Backlight Unit
Screen Resolution	1920 × 1200
Touch Panel	Multi point Capacitive Touch
Dimensions (WxHxD)	244 × 176 × 35 mm 9.6 × 6.9 × 1.4 inches
Weight	565 g 1.1 lbs
Speakers	2 × 31 mm 4 ohm, 4 W
Microphone	2× Analog Microphone
Processor	Intel Atom Z8350 – 4 cores, 2 MB cache, 1.92 Ghz
RAM	4 GB
Operating system	Microsoft® Windows 10 Pro 64-Bit
Flash drive	64 GB eMMC
Sensors	3-axis gyro, accelerometer, compass, ambient light sensor
Connectors	1 × DC in 12 VDC 2 A 1 × 3.5 mm" Headset/Audio-out port (stereo) with jack detection (Headphone and microphone port) 2 × Micro USB 2.0 1 × Micro USB 3.0
Buttons	1 × Power On 1 × Volume Up 1 × Volume Down
WLAN/Bluetooth®	IEEE 802.11 a/b/g/n Bluetooth® 4.0 / BLE
IR Remote Control (Environmental Control Unit)	Learning remote with integrated library of pre-programmed devices
Camera	Rear-facing: 8 Mega pixels Front-facing: 5 Mega pixels
Battery Run Time	> 8 hours. normal usage
Battery Technology	Li-ion Polymer rechargeable battery
Battery Capacity	~30 Wh
Battery Charge Time	< 4 hours
Power Supply	12 VDC 2A AC adapter

C2 Power Adapter

Item	Specification
Input voltage	100 to 240 VAC
Input current (max)	0.5 A
Input frequency	50 to 60 Hz
Output current	2 A
Rated output voltage	12 VDC

Appendix D Approved Accessories

For information about the latest approved Accessories for the Tobii Dynavox Indi™, please visit www.TobiiDynavox.com, www.myTobiiDynavox.com or contact your local Tobii Dynavox reseller.

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Support for Your Tobii Dynavox Device

Get Help Online

See the product-specific Support page for your Tobii Dynavox device. It contains up-to-date information about issues and tips & tricks related to the product. Find our Support pages online at: www.TobiiDynavox.com or www.myTobiiDynavox.com.

Contact Your Sales Representative or Reseller

For questions or problems with your product, contact your Tobii Dynavox sales representative or authorized reseller for assistance. They are most familiar with your personal setup and can best help you with tips and product training. For contact details, visit www.TobiiDynavox.com/contact